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*What is Remotely Managed Residential Service Plan?*

It gives us the ability to deal with any problems much more quickly and efficiently for the small monthly base fee of \$5.00 (remote support software license & antivirus protection\*) plus any additional charges for the remote technical support as needed.

\*Added value includes: ½ hour remote tech time for the following:

Daily status reporting

- Instant error reporting
- Patch level management (windows updates)
- Scheduled or ad hoc virus scans
- Disc defrag
- Disc capacity reporting
- Controlled or requested reboots

This is the residential package and it is a bargain if you consider what is involved